


SOUTHWEST BROADBAND

Connecting you locally  and around the world

Southwest Stream Tips

- For an optimal viewing experience, we recommend a wired ethernet connection or Southwest Broadband's Whole Home Managed Wi-Fi.
- When you first load a channel, it will start at a lower quality and adapt between 6 to 10 seconds to the highest quality supported by your connection. Standard Definition will require 3-5 Mbps per video stream. High Definition will require 5-8 Mbps per video stream.



STREAM™

Setup Guide

The Best Way to Experience TV

SOUTHWEST STREAM - SUPPORTED DEVICES

ROKU Ultra LT	Android
ROKU Ultra	iOS

Business Hours:

Monday–Friday 8:00 am to 5:00 pm

Onsite Technical Support:

Monday–Friday 8:00 am to 4:30 pm

Contact Us:

507-662-7000 • 877-655-7627

After Hours Technical Support is always available during non-business hours.

support@southwestbroadband.com



Voice Video Internet

Proudly Serving:

Bergen	Lakefield
Bingham Lake	Okabena
Brewster	Round Lake
Heron Lake	Wilder
Jackson	



110 S Hwy 86, P.O. Box 1006, Lakefield, MN 56150

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Roku Installation

1. From the Roku home screen, use the arrow buttons on your Roku remote to navigate down the menu options on the left until the **Streaming Channels** option is highlighted and press "OK".
2. Navigate down the menu options again until the **Search Channels** option is highlighted and press "OK".
3. Enter in the channel name "sw stream" into the search bar.
4. Once the "sw stream" channel name is entered into the search bar, the channel name will appear on the right. Navigate over to the right until "sw stream" is highlighted and press "OK".
5. The **Add Channel** option will now be highlighted, Press "OK" to complete the process.
6. Open the SW Stream channel and register your account using the following information:

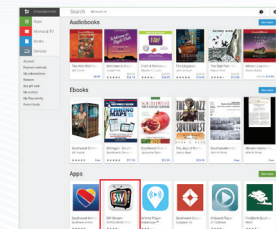


Username – [Example]
Password – [88889999]
Device Name – [Living Room Roku]
Device name can be any name you wish to identify your device.

ANDROID™ Installation

Alternative App installation through PC (computer)

1. Open the play store. Search for "swstream" and INSTALL the app.
 2. When finished installing, OPEN the app. **NOTE:** If you are unable to find the app through these first two steps, follow the alternative app instructions to the right on a PC.
 3. Register your account using the following:
Username - [Example]
Password - [88889999]
Device Name - [LivingRoomTV, DadsPhone]
This can be any name you wish to identify your device.
 4. You can access the program grid, channel list, DVR and preferences from within the app simply by swiping Right, Left, Up, or Down from the middle of the screen, or using the directional pad on your Android TV device.
1. From a PC (computer), navigate to <https://play.google.com>, login to your account. Search "swstream", and INSTALL the app.
 2. Choose which device you want to add the app to, and INSTALL. When finished installing, OPEN the app. Continue following steps 3 and 4 to the left to finish process.



iOS Installation



1. Open the app store. Search for "swstream" and INSTALL the app.
2. When finished installing, OPEN the app.
3. Register your account using the following information:
Username - [Example]
Password - [88889999]
Device Name - [LivingRoomTV, DadsPhone]
This can be any name you wish to identify your device.
4. You can access the program grid, channel list, DVR and preferences from within the app simply by swiping Right, Left, Up, or Down from the middle of the screen.

WEB BROWSER Device Management

1. Open your web browser and navigate to stream.southwestbroadband.com.
2. Register your account using the following information:
Username - [Example]
Password - [88889999]
Device Name - [HTPC, MomsLaptop]
Device Name can be any name you wish to identify your device.
3. Once logged in, select Menu, My Devices, to display a list all of your devices you currently have registered. From here, you also have the ability to remove a registered device.

