


SOUTHWEST

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BROADBAND

SW STREAM ROKU USER GUIDE



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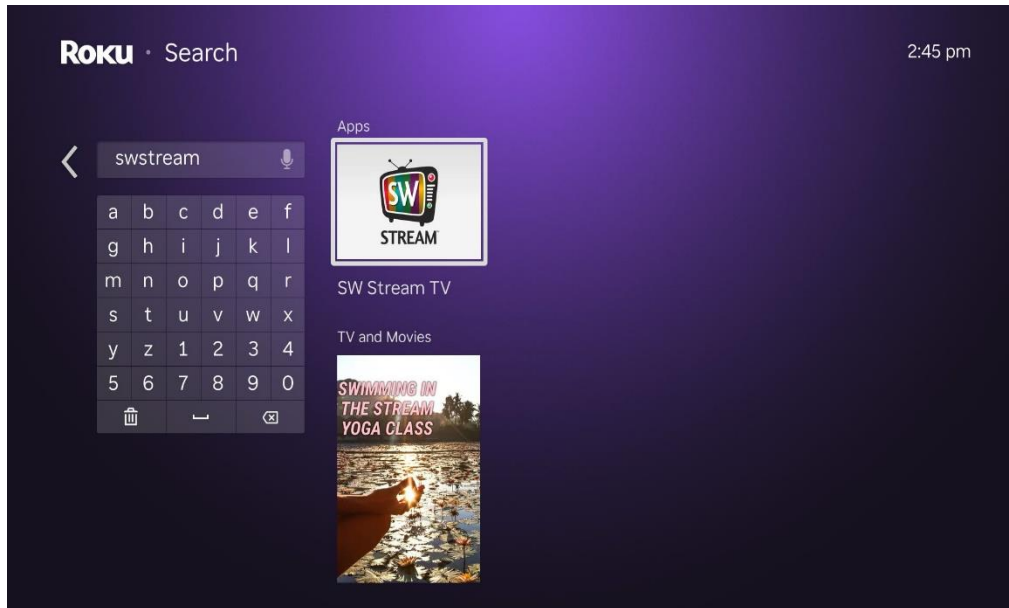
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Installing the SW STREAM App

Make sure your Roku is connected to your home internet (Wi-Fi or wired ethernet). On the Roku Home screen, search for “swstream”. Select the “SW STREAM” app, as shown below. Add the app, then open it.

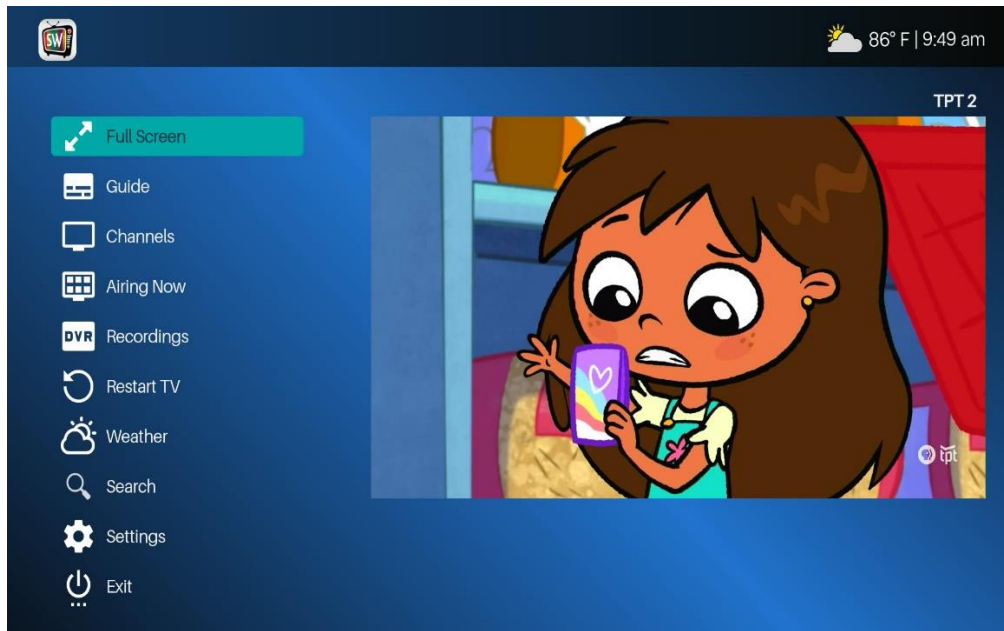


Log in with your username and password, then type in any device name you want. **NOTE:** You must use a unique device name for each Roku. Then select “Submit”. If you see an error, please confirm that you entered your login credentials correctly.

A screenshot of the SW STREAM app login screen. It features the app's logo at the top. Below the logo, the text 'Please complete the following information' is displayed. There are three input fields: 'Enter your Subscriber Name', 'Enter your Subscriber Password', and 'Choose your Device Name'. A 'Submit' button is located at the bottom.

In a few moments, you will see a preview of the first channel in the lineup within the Main Menu as shown below.

Main Menu



Introduction to Your TV Features

Here are some of the main features available to you on SW STREAM.

- Record what you are watching live, record a program or series from the TV Guide that aired up to 24 hours ago, and schedule future recordings from the TV Guide
- From the Main Menu, you can see the weather in your area, view a list of programs on each channel available for restart, and go to Settings for creating favorite lists and parental controls.
- Go back up to 24 hours in your TV Guide to watch or record a program or add it to your favorite list.

Getting Started with the Remote-Control Main Features



Key	Button	Action
1	"BACK"	3 Functions: 1) From full screen TV, displays Menu or TV Guide 2) In a menu screen, backs up one menu screen 3) From TV Guide, brings up your favorite lists
2	"UP / DOWN"	CH Up / Down
3	"HOME"	Exit to Roku Home screen
4	"OK"	Program Options while watching full screen TV
5	"ASTERISK"	Closed Captioning options

TV Guide

Guide

All Channels

86° F | 9:49 am

Rosie's Rules

08/07 9:30 am - 10:00 am

HD

REPEAT

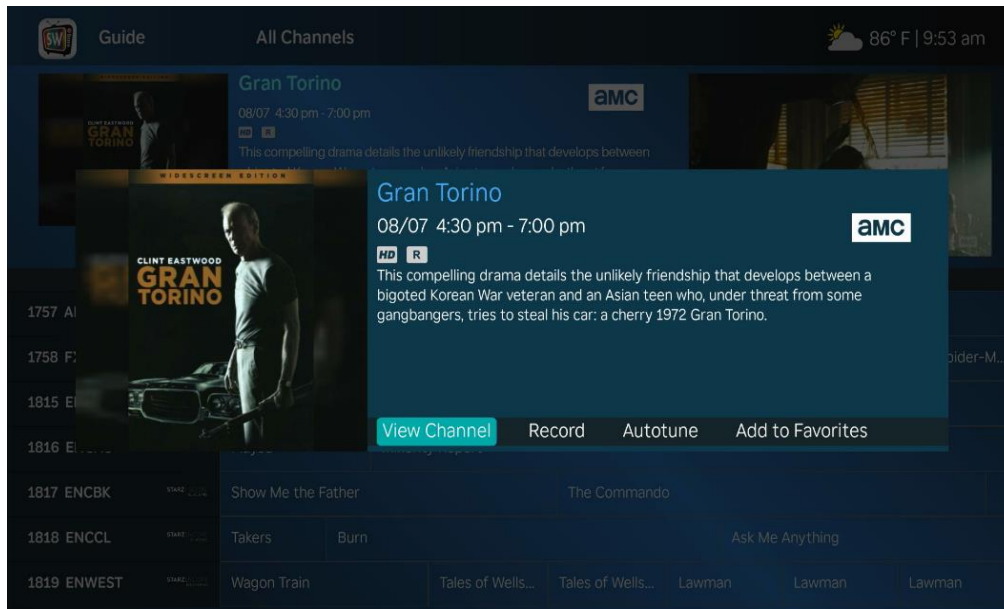
TV14

Fun House; Crystal's New Bunny. Rosie realizes that she doesn't have enough tickets for the Fun House at the carnival. Rosie buys something for Crystal's pet bunny.

Thursday	Aug 7, 9:30 am	10:00 am	10:30 am	11:00 am	11:30 am	12:00 pm
<div>2 TPT 2</div> <div> </div>	<div>Rosie's Rules</div>	Sesame Street	Work it out Wo...	Donkey Hodie	Pinkalicious & P...	Elinor Wonders...
<div>3 TPTLf</div> <div> </div>	The Key Ingredi...	New Scandinavi...	Pat's Mexican T...	Steven Raichlen...	Christopher Kl...	Amanpour and...
<div>4 TPTMN</div> <div> </div>	Farm Fresh Roa...	Minnesota: A History of the Land		Off 90	MN Original	Prairie Yard & G...
<div>5 KSTP</div> <div> </div>	Minnesota Live	The View		5 Eyewitness News Midday		GMA3
<div>9 KMSP</div> <div> </div>	Fox 9 Good Day	The Jason Show		FOX 9 News at 11 a.m.		Sherri
<div>10 Fox9+</div> <div> </div>	Hot Bench	GMFB: Overtime		GMFB: Overtime		Equal Justice W...
<div>11 KARE</div> <div> </div>	Today 3rd Hour	Today with Jenna & Friends		Live With Kelly and Mark		KARE 11 News...

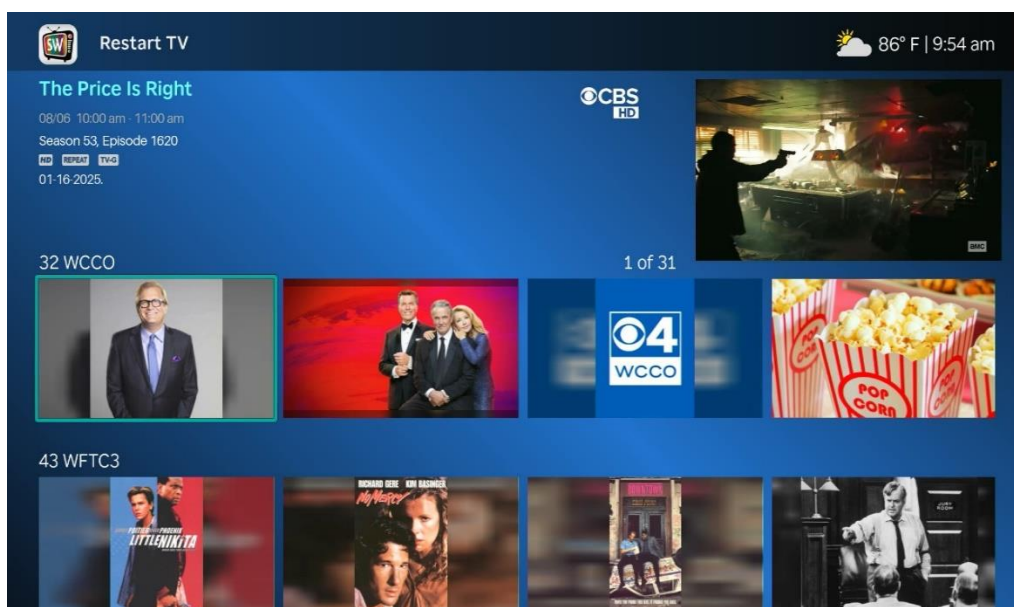
Future Program Options in TV Guide

Here are the options for programs airing in the future.



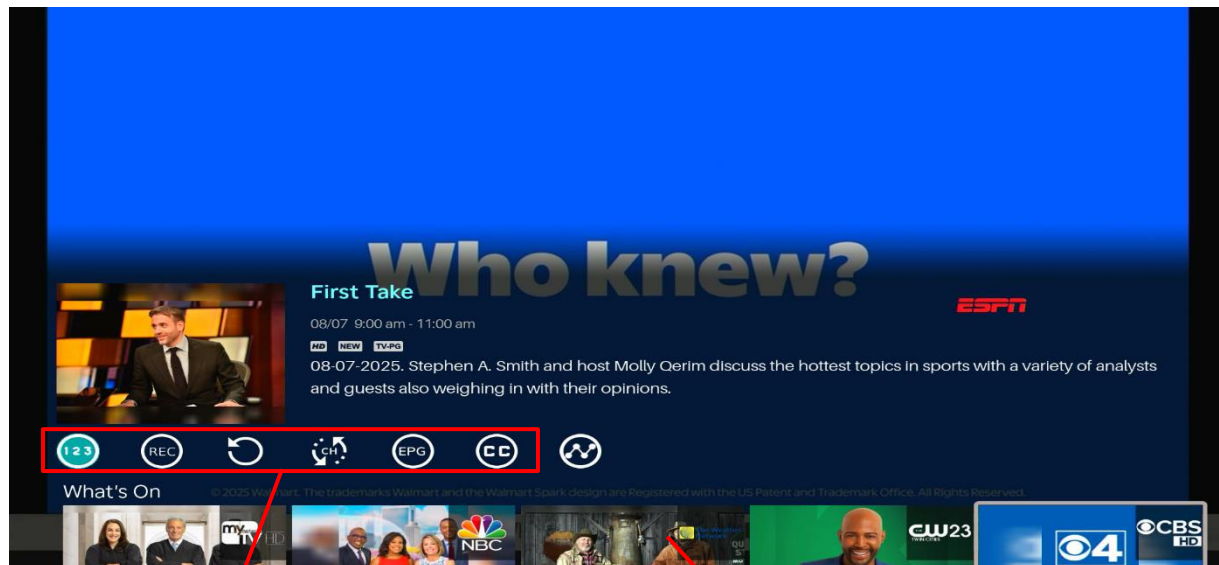
Restart TV that You Missed

You can scroll back up to 24 hours in the TV Guide to watch or record a program you may have missed. The main Menu also has a “Restart TV” list of all the programs available to restart in the past 24 hours listed by channel number.

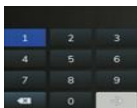


Program Options While Watching TV

While watching a program (live or replay), press the “OK” button to display all your options.



- 123 – displays a numeric keypad to enter the CH #



- REC – record options
- Start this program over from the beginning
- Tune last channel
- EPG – TV Guide
- CC – Closed Captioning

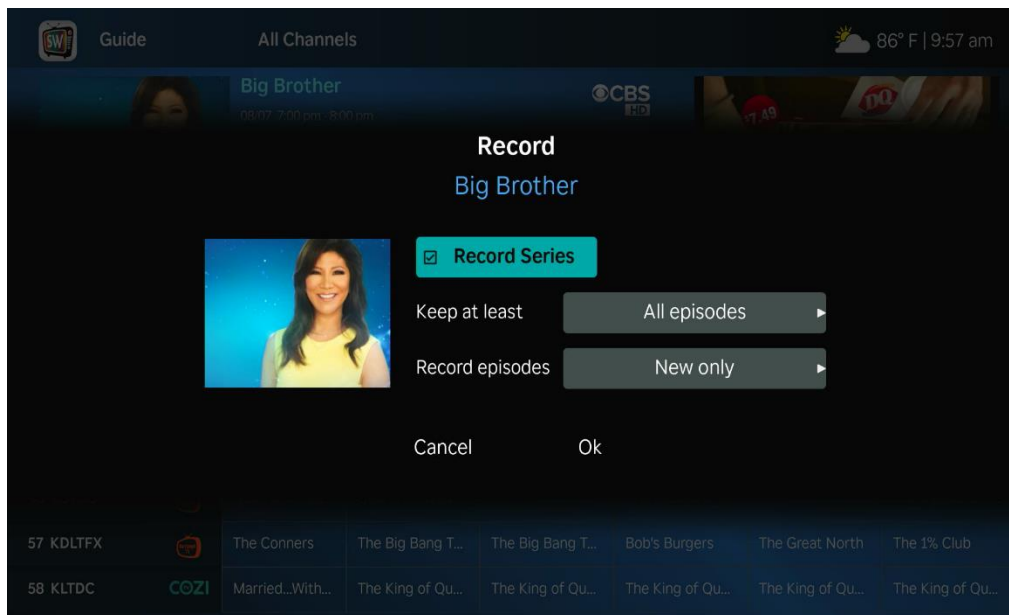
Remote arrow down to display more content:

- What's On
- Trending programs
- Last 10 Channels Tuned
- Your Recordings

How to Record

1. You can record the program you are watching live, as described above. You can record one episode or a series.
2. From the TV Guide, you can schedule to record a future program or go back in the TV Guide up to 24 hours to watch or record a program.

NOTE: DVR recording capacity is 30 hours and recordings auto-delete in 7 days.



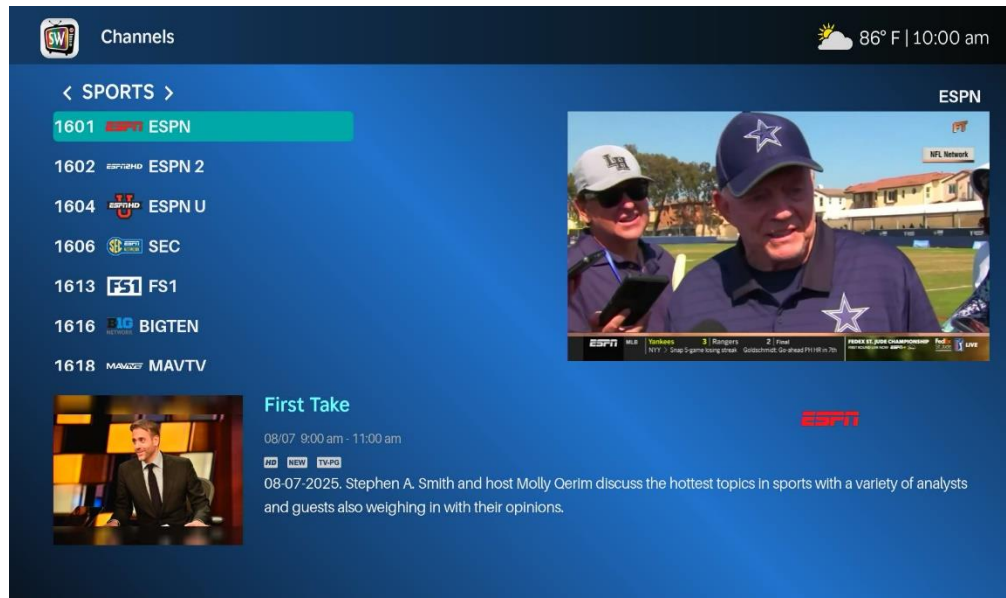
Settings

From the Main Menu, select Settings to display these options.



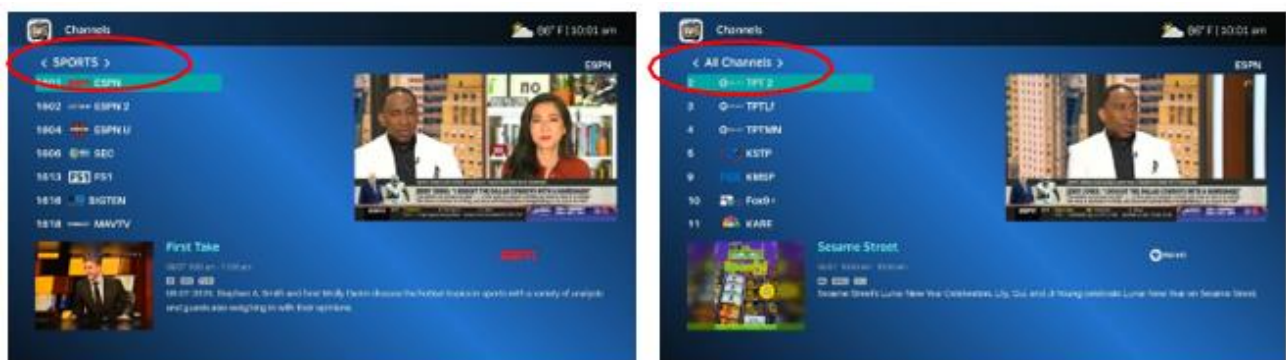
Create Favorite Channel Lists

Create as many favorite channel lists as you want.



How to See Your Favorite Lists

Select “Channels” from the Main Menu to display the left screen view below. After you create favorite channel lists, for example “SPORTS”, you can switch to display your favorite “SPORTS” channel list here. Switch the list by using the remote left/right arrows.

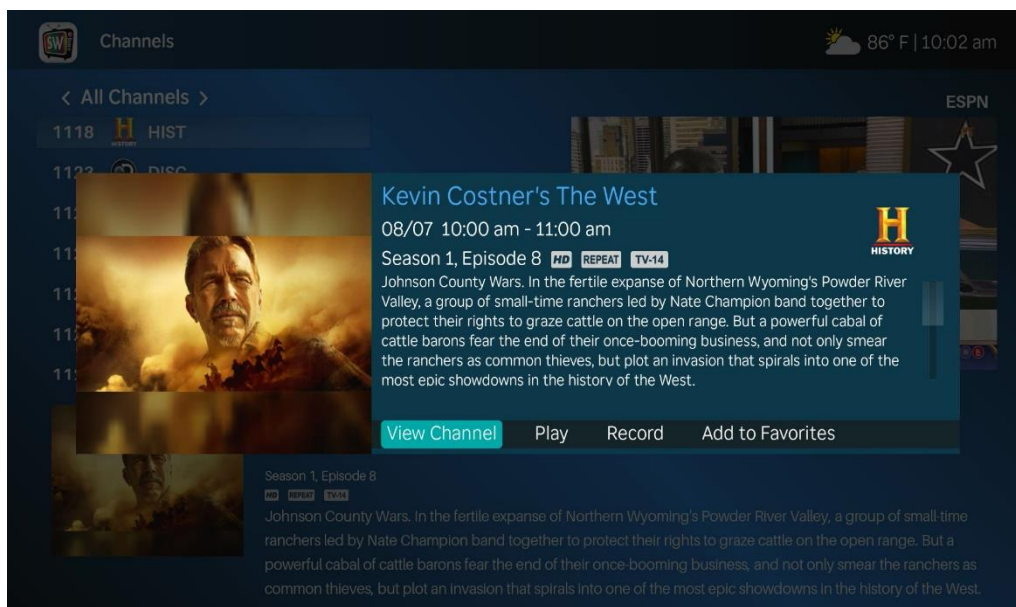


Changing Your Favorite Lists

While viewing your favorite list, press and hold the “OK” button to display the screen below. You can remove this channel from your favorites list.



While viewing All Channels, press and hold the “OK” button to display the screen below. You can add this channel to your favorites list.



How to See the TV Guide with Your Favorite Lists

Select “Guide” from the Main Menu to display the view below. While viewing the TV Guide, press and hold the “BACK” button for 3 seconds and then release it. You should now see the names of your favorite lists appear at the top of the screen. Use the left/right arrows on the remote to select the favorite list you would like to populate the guide with and then press “OK”.

Guide

All Channels

SPORTS

JENNY

81° F | 11:36 am

08/21 11:00 am - 12:00 pm
HD NEW TW-54
08-21-2025 -3. ESPN's flagship program provides a thorough presentation of sports news, highlights and analysis.

Thursday	Aug 21, 11:30 am	12:00 pm	12:30 pm	1:00 pm	1:30 pm	2:00 pm
1601 ESPN	SportsCenter	SportsCenter		SportsCenter		Little League B...
1602 ESPN 2	U.S. Open Tennis	First Take				College Footbal...
1604 ESPN U	College Football Playoff First Round	College Football Playoff First Round				
1606 SEC	College Football					The Paul Fineba...
1613 FS1	The Herd With Colin Cowherd					The Herd With...
1616 BIGTEN	Football Training Camp	B1G Today	Football Training Camp		B1G Today	
1618 MAVTV	Vicari Auction S...	Australian Circuit Boat Racing 2025	Launch Control	Off-Road Travel...	Vicari Auction S...	